

SABAH

4D3N KOTA KINABALU + KUNDASANG



DAY 1 / KLIA – KOTA KINABALU – KUNDASANG (MOB)

Assemble at Kuala Lumpur International Airport – Take flight to Kota Kinabalu – After landing, meet and greet with your guide – Lunch at own expenses – Visit Upside Down House Sabah and Tamparuli Suspension Bridge – Free Time for shopping at Pekan Nabalu and Pasar Tani Kundasang (Fruits & Vegetables) – Overnight in Kundasang



DAY 2 / KUNDASANG – KOTA KINABALU (B)

Breakfast at hotel & check out – Visit DESA Dairy Farm – Proceed to visit Bombon Marakau Fish Spa, Rabbit Farm, Payau Farm (Deer) and Kinabalu Park (Photo Stop) – Lunch at own expenses – Depart to Kota Kinabalu – Enjoy sunset view at Tanjung Aru Beach – Proceed to Todak Waterfront for Seafood Dinner (own expenses) – Overnight in Kota Kinabalu



DAY 3 / KOTA KINABALU (B)

Breakfast at hotel – Free and easy – Sabah City Tour (Shopping at Jamilah Jewelleries and Philippines Market – Overnight in Kota Kinabalu)

Optional Tour :

- **Island Hopping (2 Island) with Snorkeling Equipment & Lunch Box (RM 110/Pax)**
- **Borneo Culture Village + Lunch (RM 180/Pax)**
- **Sunset Dinner Cruise (RM 200/Pax)**



DAY 4 / KOTA KINABALU – KLIA (B/MOB)

Breakfast at hotel & check out – Visit Sabah State Museum – Photo stop at Menara Tun Mustapha, Masjid Bandaraya Kota Kinabalu and State Government Building – Shopping at Chocolate Factory, Kek Lapis & Frozen Seafood – Lunch at own expenses – Transfer to Kota Kinabalu Airport – Take flight to Kuala Lumpur

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PACKAGE INCLUSION :

-Return Domestic Flight Ticket with 20Kg Luggage
-3 Nights' Accommodation on twin / triple sharing with breakfast
-Airport transfer, entrance fee and tour as per itinerary
-Driver cum guide
-Transportation by Van Day 1 to Day 4 (Maximum 9 Pax per Van)
-Drinking water 1 bottle per day

PACKAGE EXCLUSION :

-Personal expenses; mini bar, laundry, tel bills, etc.
-Excess luggage
-Meals and drinks (Lunch & Dinner)
-Optional tour Porterage
-Travel insurance
-Other not stated in itinerary

TERMS & CONDITIONS :

DEPOSIT & FULL PAYMENT :
Upon booking of seat : Deposit RM 400.00 per person per booking
90 days before group departure : 50% of the total payment
60 days before group departure : Balance of the outstanding payment
If full payment is not received within the stipulated days before departure, **SCHA HOLIDAYS Sdn Bhd** at its sole discretion reserves the right to forfeit the deposit and cancel the booking.

MODE OF PAYMENT : (All payment can be made to our account which as follows)
Beneficiary : SCHA Holidays Sdn Bhd
Account No : 1222 5010 0339 30
Banker : Bank Islam Malaysia Berhad
Swift Code : BIBMMYKL
Address : Bank Islam Sri Gombak

CANCELLATION :
i. Customer are not allowed to cancel the booking without any valid reason. ii. Any change of departure date, or Package is considered a cancellation and fee will apply. iii. Cancellation of bookings by the Tour Member must be made in writing or email to **SCHA Holidays Sdn Bhd** Customer Service Department to avoid any miscommunication. iv. In the event the cancellation is done 60 days or more before the departure date, the deposit will be refunded less the stipulated administrative charges v. Tour packages cancelled less than 45 days before group departure date, cancellation fee will be imposed as follow: • Special promotion package eg. MATTA (Non-refundable of deposit) • 60 days or more from the departure date (administrative charges 50% from the total deposit amount will be applied) • 45 – 59 days before the departure date (charge of RM 350 per person or 15% of the package price, whichever is higher, will be applied) • 36 – 44 days before the departure date (35% of the total package price) • 21 – 35 days before the departure date (50% of the total package price) • 15 – 20 days before the departure date (75% of the total package price) • Less than 15 days from the departure date (100% of the total package price) vi. Customer will be notified of the amount of the cancellation fee payable as soon as possible following the cancellation of the reservation. Should the deposit be insufficient to meet the cancellation fee, you must settle the shortfall within 3 days of such notification. vii. Customers are subject to the cancellation terms set forth by **SCHA Holidays Sdn Bhd**

CANCELATION BY COMPANY : i. **SCHA Holidays Sdn Bhd** reserves the right to cancel the package if the number of participants is less than 14 paying passengers . ii. These packages are under Series Group Departures, if the group are below of our minimum 14 paying passengers, we will be informing our customers as our Company SOP 1 Month Before Departure. The customer might choose the optional as per below: a) Postponed travelling b) Refund full amount paid c) Change or postponed to other destination iii. As for group packages, in the event of a cancellation by the company due to insufficient passengers or inability to secure seats or accommodation, the company will refund the amount of money paid and also pay compensation as follows: • Full refund and a compensation of RM 50.00 per person (within 8-14 days before departure date) • Full refund and a compensation of RM 75.00 per person (within 1-7 days before departure date) • Full refund and a compensation of RM 100.00 per person (on the departure date)

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TERMS & CONDITIONS :

CANCELATION OUTSIDE COMPANY CONTROL i. **SCHA Holidays Sdn Bhd** reserves the right to cancel the package due to any unforeseen circumstance(s), or force majeure event such as pandemics, natural disasters, war, strikes, riots and/or order from the government of Malaysia or the government of any country to be visited. ii. **SCHA Holidays Sdn Bhd** will recommend an alternative to the applicable Package Tour or part thereof, to either the same or another destination. iii. If customer does not accept the alternative offer given, all money paid will be returned after deducting the following charge s: • A charge of RM 350 or 15% per person from the package price (whichever is higher) and includes; • Any penalty charges imposed by the airline or; • Any payment that has been paid by **SCHA Holidays Sdn Bhd** to any supplier or third party iv. Customer are subject to the cancellation term by **SCHA Holidays Sdn Bhd.**

REFUND POLICY i. Once Return Ticket has been issued and customer request for cancellation. No refund will be entitled. ii. Refunds will only be allowed in the case of Death (No refund will be made If the flight ticket has already been issued), Hospitalization & valid Medical Reasons supported by a Medical Report from Private/Government Hospital (Medical Report from Clinics are not acceptable), subject to approval . iii. No refund if any of the item in the package is not utilize fully or partially when tour has departed. Refunds will be made by way of cheque or bank transfer and will generally be processed within 15 to 30 working days from the date of cancellation. The refund process may take longer during peak seasons, due to the increase in transaction volume.

TRAVEL ESSENTIAL All travelers are strongly encouraged to obtain a comprehensive travel insurance policy to protect against unforeseen circumstances, such as baggage loss, flight delays, travel agent insolvency, medical emergencies and etc. We shall not be responsible, und er any circumstances, for any such matters.

IMAGE AND VIDEO USAGE AND RIGHTS During tours, **SCHA Holidays Sdn Bhd** members have right to take multiple photos, individual or group and/or produce video recordings, hereafter referred to as 'marketing materials'' for the purpose of the following but not limited to: a) b) c) d) Website marketing Booklets or flyers Social Media campaigns including Facebook and Instagram Electronic Media such as Television Media Tour members hereby agree and give permission to recordings as 'marketing materials''

I**MPORTANT NOTE** i. The above rates quoted are subject to change without prior notice. ii. All flights and hotels are provisional and will be subjected to change until final confirmation. iii. Not all hotels have rooms for 3 people. Therefore, extra bed or mattress only (subject to hotel) will be added only on twin s rooms. iv. Passport must be valid for more than 6 months from the date of travel. v. Flight seats and room arrangement for hotel are auto assigned. vi.No Tour Leader will be sent for this group. vii. It is the responsibility of the tour members to ensure that their names are cleared from blacklisted by any regulatory bodies haring Malaysia or destination that may prohibit overseas travel or arrival. viii. **SCHA Holidays Sdn Bhd** in will not be held responsible or liable in the event any tour member is denied to travel by the Malaysian Immigration. Tour fares will not be refunded. ix. All meals mentioned in our program are suitable for Muslim, Except standard international buffet menu by hotel. x. **SCHA Holidays Sdn Bhd** term & conditions will apply.

***Once payment received customers consider agree to the Terms & Conditions.**
***Any payment that has been made for a reservation will not be refunded and cannot be transferred if unused or canceled due to non compliance with the terms and conditions (including deposit payment, full payment, name list, etc.)**
*** Failure to comply with any of the terms and conditions will result in immediate cancellation of the booking.**

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